EYE HOSPITAL COMMITTEE
2017 - 18

Chairman (SGLEH): Lion Gurucharan Singh Hora
Chairman (SGLSVOEH): Lion Pramod Kumar Shah
Vice Chairman: Lion Suresh Sinhal
Vice Chairman: Lion Pramod Garg
Hospital Administration: Lion Praveen Jhawar
Accounts: Lion Parmeshwar Lal Kedia
Outreach In-charge: Lion Sukrit Mitra
Finance & Manual: Lion Ramesh Agarwal
P. R. O.: Lion Bikash Bansal
Medicine & Optical: Lion Bharat Changia
Member Advisory Board & Permanent Invitee: Lion Prakash Ch. Maskara
Lion Pramod Kr. Shah
Lion R. K. Agarwal
Club President: Lion M. B. Harlalka
Club Secretary: Lion Sunil Kumar Singal

Tertiary Eye Care Centre:
Siliguri Greater Lions Eye Hospital

Siliguri Greater Lions Shri Vidyasagar Oswal Eye Hospital

Satellite Hospital:
Birpara Lions Eye Hospital

Vision Centres:
Banarhat  Nragakata
Bagdogra  Domohona
Rajganj  Mirik
Malbazar  Uttar Latabari
Islampur  Ghoom
Debinagar  Raiganj
Kanki
The SGLEH aims to become a Centre of Excellence in Eastern India. With the already existing tertiary eye care centre it has now come up with a unit 2 state of art specialty eye care centre which is also the biggest eye care institution in the North Eastern region with the aim to cater to a larger audience in preventing avoidable blindness and stand up as a role model in the eye care sector of the country. Following are few important objectives for achieving its long-term goal:

Develop as a Master Training Organization in the region coming up as a Research based, Learning and Training Centre to commence various short and long-term training courses to build capacity of ophthalmic and paramedical personnel and eye hospitals of Eastern Region. The organization also plans to provide short term trainings, Seminars, Workshop and help in capacity building of other eye health care support professionals in the region through a robust training methodology imparted by a highly skilled trainer workforce. Expand eye care service delivery in under-served areas through improving and upscaling the Outreach activities. Creating networks and bringing in community stakeholders both formal and informal to create synergy in information dissemination to reach to them who are yet unreached in preventing avoidable blindness. Set-up new secondary eye care Vision Centres to increase the uptake and reach to major settlements in the region where access to eye care is grim and accelerated amount of ignorance keeps eye care secondary in their behaviour.

Continuously upscale full-fledged specialty departments including – Vitreo Retina, Paediatric Eye Care, Low Vision, Cornea, Oculoplasty and Glaucoma through continuous training, capacity building of doctors and staff, bringing in faster and more accurate equipment to ease the eye care process.

Initiate qualitative, clinical and operational research on various eye care related issues for improving uptake of eye care services and establish an online eye care research portal which can cater as an open source information centre and would translate field information and experience into valuable primary source research materials.

Mission
“Committed to provide excellent, affordable eye care services through dedicated team work and making it accessible to all in Eastern part of India”.

Our Organisational Values
The organization is based on its bedrock of values that guide, inspire and motivate its employees. These values are:

- Every person has a right to have quality eye care irrespective of paying capacity.
- Every patient steps into the hospital is attended.
- Every member of our organization is considered as an asset.
- We are a learning organization.
- We promote new ideas, new technologies and innovations.
- We are transparent and honest in our communication and dealings.
- We respect our associates and partners in service.
- We respect each other’s values.

Institutional Capacity
Siliguri Greater Lions has a family of 260 staff members including Doctors, Nurses, Optometrists, Administrative and dedicated Training staff. The organization also has a robust outreach field staff, and Vision centre staff that makes intercepting people working across the country with 80% women staff. It has an infrastructural presence with a fully-fledged super specialty Tertiary eye care centre in Siliguri with Vision centre and Outreach network spread all across North Bengal districts of Darjeeling, Jalpaiguri, Uttar Dinajpur, Kooch Behar.
A 360 DEGREE APPROACH
Bringing Inclusiveness In Services, Ensuring Access

Unit 1 & Unit 2 Hospital
- Unit 1 - Tertiary super specialty eye care centre with 80 Bed and 3 Operation theatres.
- Unit 2 - Tertiary Super specialty eye care centre with 100 Bed and 4 operation theatres.
- Base to which all other programmes cater towards.

Dedicated Training Department
- Diploma in Optometry
- Vision Technician Course
- Ophthalmic Assistant Programme
- Eye Mitra Livelihood development programme
- Programme Evaluation and Research
- Capacity building of staff through various short term trainings

Outreach Programme
- 15 Vision Centres working as permanent Primary eye care centre
- Robust Outreach team reaching to the remote rural and sub-urban pockets.
- Daily screening and speciality camps to early interception.
- Mobilizing formal and informal agents of change to sensitize and ensure reach into the community.
- Network and advocacy for synergy building in prompt response when a

Media Communication
- Ensure information, education dissemination to the targeted population according to the programme.
- Include direct engagement through Outreach and Local media to promote and create an ethical brand image of the institution.
FOREWORDS

As every year comes to an end it leaves behind not only achievements but also introspection that contributes in upscaling and building an organization better. The focus of this never ending thriving to become better and ensuring that another dimension was been created to enrich the delivery model in reaching to our end stakeholder has been exemplary this year. We continued with our work of intercepting the unreached populations in remote suburban regions through various informal and formal mediums bringing them under the umbrella of holistic eye care of SGLEH.

But with continuous upgradation of better equipment, Operation theatre facilities, Ultra-Modern day care centre and Deluxe private wards a greater challenge that we witnessed in past few years is to create luxury within this super specialty centre of excellence which could equally cater with the required finesse to the population through whom we ensure our sustainability and continuity with our mission. We have continuously thrived to bring in the best surgeons from all across the country with specially centres like Retina and Paediatric autonomous wards which SGLEH have pioneered in North Bengal. Keeping human well-being paramount as a Trust we understand the need of empathy and personalized care which a private hospital with a dry professional environment can never add which normally is practiced within the organization.

The focus in creating this balance caught a new paradigm with the inauguration of our unit 2 hospital Siliguri Greater Lions Shri Vidyasagar Oswal Eye Hospital at Kartoa which we aim to create as a state of art eye care centre that would cater to the demand of the entire North Eastern region of the country and neighbouring countries of Nepal, Bhutan and Bangladesh. This centre for excellence is envisioned to cater 80% of its services for free with continuous shift of the community based services and training centre to the new hospital bringing the pay threshold to the Unit 1 hospital.

People in the health care system do not measure their success with the market share the organization has reached to but through the number of lives we as individuals has been able to touch. Slowly, but in continuity we have been able to make more than 119 villages in North Bengal avoidable blindness free of our country. For our team of 200 plus members creating these accessible spaces that ensures better service delivery to people in far flung areas is what motivates them. These are those unseen moments which were taken as an opportunity and made the entire team motivated beyond monitory gains.

Last year we could intercept and bring more than 1,60,000 people under the holistic umbrella of SGLEH. A population of more than 2,10,000 underwent comprehensive eye screening and their families were sensitized for regular eye check-up every 6 months and be steadfast in accessing eye care whenever an eye ailment is visible. We also, gave more stress on awareness generation which includes sensitization of the community mobilizers, creating change agents and influencers, training of ASHA and ANM, awareness activities like counselling, door to door surveys, circulation of information materials, communication and bringing awareness among the masses through direct engagement and through random mediums like Radio and Newspaper. Vision centres as the contact point and various direct engagement measures through camps with end stakeholders like students, and women have increased the noise around eye care.

Despite of all the sudden challenges we as a team could reach 11000+ surgeries this year. In this Annual report we would discuss in detail of the inner framework of speciality services of the organization and how the organization moves from being a community centric organization to an organization which has today the best infrastructure and resources in catering to the high niche clientele of North Bengal. The document would tell you through stories of our endeavour at the grassroots and how both the paradigm together nourishes the mission of the organization. We are happy to present you all our Annual Report 2017 -18, to showcase our achievements and sensitively address issues to enhance your understanding of the cause in bringing accessibility to eye care in the region.

Lion G SHora
Chairman, SGLEH
SGLEH gives special attention to kids eye care and have a dedicated Child eye care centre, the only eye care centre in North Bengal. The space ensures a playful friendly area were they could experience an interactive and engaging atmosphere while undergoing treatment. The process eases a child and takes out the fear in them that they experience in front of a Doctor and hence facilitating the treatment.

Diagnosing visual impairment at an early age is a must, as most of the eye ailments matures and is harder to treat after age 7. Children are unable to express their emotions or do not understand if the physical condition they are experiencing is normal as they haven’t seen the other side of their health. It is hence important in case of children for early eye check-up to ensure that he/she is not suffering any congenital eye condition including cataract or amblyopia. 50% of the visual impairment in children is completely treatable but requires early intervention and diagnosis as with age impairment and difficulty in vision due to amblyopia matures and becomes untreatable. Cataract can happen to children and still remains a major cause of eye impairment and blindness among them. Cataract can be both congenital i.e. from birth or developing which slowly develops after birth and is visible at an early age as a child. The Child eye care unit regularly conducts community and school eye screening camps and ensures parents and guardians are included in the awareness raising process towards healthy eye care habits and early intervention towards better eye care. Since inception the Child eye care unit has been able to provide comprehensive eye care to more than 50000 children and has been spreading smiles across the region through its state of art approach to paediatric ophthalmology. Only in the year 2017 – 18 more than 7000+ children were brought under the umbrella care of the institution.
Inferences 2017-18

9,058 Number of children screened (including patient walk and outpatient at vision centres)

40% Among the children with refractive error were found to be myopic

124 Number of paediatric eye surgery (cataract, squint, pterygium etc.)

60% Children were found suffering with astigmatism

A Bright Day Light

Aayog Lamichaney is 5 years old and belongs from Gangtok, Sikkim. Her mother Anu Lamichaney describes him as a shy but active child who is very close to his father Robin.

There was no precondition that could directly lead Anu to understand her little child Aayog was suffering with developmental cataract. A form of cataract that slowly develops after birth and becomes prominent at a very early age. Aayog was only continuously suffering with heavy cough and cold and felt dizzy all the time. His eyes used to stay strained all the time due to the dizziness. At an early age as young as 5, it is difficult for a child to understand his own ailment and put it into words to explain the same to his parents. His continuous dizziness and body imbalance made Anu think is as a result of cold that Aayog was suffering with.

During his treatment at Government Hospital in Sikkim he was diagnosed with developmental cataract as the reason of Aayog’s body imbalance and was prescribed immediate surgery without delay. He was referred to us. At Siliguri Greater Lions Eye Hospital our senior counselor Julia helped Anu and Robin understand that children too are vulnerable to cataract condition and it is 100% treatable. As a child it was difficult for Aayog to undergo treatment but with sensitive handling and proper care Aayog was operated towards full recovery.

It is important for any health care institution to create systems that may ensure accessibility to speciality treatment to the needy. In unavailability of health care institutions in small rural and suburban pockets strong networks are created to ensure quick referral and bringing in formal and informal stakeholders to act as reagents in intercepting and quickly referring the needy to the speciality unit so that treatment could be availed to all.

This is Aayog immediately after the surgery. His happiness is translated more through the happiness that is expressed through the eyes of Anu and Robin. As Robin rightly puts it ”I give 100 out of 100 for the care and hand holding the hospital has provided to my child. It was not only Aayog who was the patient but we all were until he was cured completely”
Cataract is still the reason for 80% of the avoidable blindness cases in the world. Despite of being prioritised heavily today by the Government in a developing nation like India, Cataract still continues to be overlooked and ignored. In a nation like India, government alone cannot ensure reach to the grass roots and create awareness and systems to intercept the needy and bring accessible eye care to them. Hence, Siliguri Greater Lions Eye Hospital (SGLEH) uses robust outreach networks and strong referral mechanisms to intercept the person through various formal and informal agencies.

Today, the hospital conducts more than 10,000 cataract surgeries contributing towards the Vision 20-20 goal in creating avoidable blindness free North Bengal. The hospital conducts various speciality surgical cataract procedure including specialized machine operated Phaco and Micro Phaco surgeries, Small Incision Cataract Surgery, and others. Phaco surgery is advanced Cataract extraction surgery where the incision made in the eye is far more smaller than the earlier used surgical procedures. Hence, making it stitchless with same day discharge and immediate recovery possible. The Doctor using a phaco probe which emits ultrasonic waves cut the cataract lens to suction it out of the lens capsule area.

The surgery takes maximum 15 minutes and is minimally invasive. At the hospital each patient receives tailored personalized care to suit to their specific needs and health conditions. The hospital has super speciality phaco and micro-phaco instruments with a highly skilled team of Doctors and Hospital Health Staff to support during pre and post-operative procedures and care. Every patient is treated differently with personalized care to meet the quality standards of the hospital and ensure safety and comfort to the patient.
Inferences 2017-18

10,207 Cataract surgeries conducted
57 Children were diagnosed with congenital and development Cataract who underwent surgery
68% Surgeries conducted free
199 Villages declared avoidable blindness free through rigorous outreach interception at the grass root.

Ignorance to Awareness

To the young and energetic Tapan Ghosh cataract can only happen to the elderly. At an age of 17 while playing cricket the hard and heavy cricket ball had hit his eyes blinding him partially. His eye swelled so big that it could not even open.

With time the injury healed without showing symptoms of retinal rupture or any other vision defect but the injury did put some limitations to his movements as watching television or walking under the sun for long hours would cause him unbearable pain and hypersensitivity towards bright light.

As his condition worsened with time his distant vision got affected slightly dulling his sight. He says only bigger things were visible, minute details almost became unnoticeable. Seeing that he is slowly becoming more and more dependent on medicines for pain and with his occupation into sales and marketing he decided not to delay the treatment anymore.

Tapan could not come to terms with the diagnosis that he had developed Traumatic Cataract, a kind of Cataract that slowly develops causing clouding of the lens after either blunt or penetrating ocular trauma that disrupts the lens fiber due to injury. His peers and parents would also continue to doubt and contradict the diagnosis of Doctors because of which he ensured to consult best eye surgeons in the regions including in North Bengal and in Eastern Nepal before undergoing treatment.

When Tapan came to us being doubtful as none discussed his ailment in detail with him. Here at the hospital our Senior Ophthalmologist went through his eye health history in detail and explained him how his trauma took 10 long years in developing into cataract. Tapan was convinced and finally went through surgery. This was his 21st day visit at the hospital for post surgery check-up and what we could only find on his face was a smile of well being!

In Case Of Injury You Should Access Treatment Within 24 Hrs And In Any Case Not Delay Beyond 72 Hrs.
A FULL FLEDGED RETINA EYE CLINIC IN NORTH BENGAL

SGLEH has been the pioneer to come up with a fully dedicated retina department in 2009 to manage all kinds of posterior segment ocular problems. The Retina Department receives more than 3,500 patients annually and more than 300 retina surgeries and 600 laser treatments are conducted annually at the hospital. The hospital over the time has also excelled in bringing awareness on Diabetic Retinopathy and its the effect on Retina if the ailment is neglected or if the diagnosis is not made early to avail early treatment to the patient. With time the hospital has really excelled in the area of Retinal treatment and has been crucial in providing quality yet affordable eye care to the masses in North Bengal.

SGLEH conducts critical and non-critical Pars Plana Vitrectomy, Pars Plana Lensectomy, SOR, Core PPV, Anti Vitreal Injection (Accentrix, Avastin, Lucentrix, Ozurdex) and Vitreo Retina Laser Treatment. The department is spearheaded by a highly motivated dedicated Doctor with Vitreo Retina specialization, highly skilled counselor, nurses and health care staff. The patients are individually followed up according to the history recorded in the software used by SGLEH, keeping in mind that timely prevention of the disease through expert care and specific procedures can be helpful in avoiding blindness. The department excels in dealing with Retina trauma care and is proficiently dealing with critical cases every day.
Inferences 2017-18

3,955 Number of persons were screened and diagnosed with retina related ailments

155 Number of retina surgeries

80 walk-in to the Retina OPD everyday where speciality treatment is provided to all age groups and gender

894 Intra Vitreal Injections and Laser procedure conducted

Empathy That Heals

Chabi Chanda carries herself still elegantly. When we spoke to her it was all her husband Anil Chanda who did the talking and when we just started to think of the patriarchy that still rules Indian families is when Chabi said politely "that's enough now let me speak" and Anil fall silent.

Chabi is now 63 and Anil is 13 years older than her but yet the mutual respect and care they share is rare to witness. 4 years ago while doing her daily chores in the kitchen cutting Gourd (लोकी) on pressing it hard against the Knife it suddenly slipped and struck her left eye critically injuring it. She went into unbearable pain and for few days her vision was completely lost. Living in a small town of Balur Ghat without any Ophthalmologist around she could only depend on the Local physician who provided her with general medicine and retired saying nothing else can be done to restore her vision. As her injury healed her vision became better than before but still largely impaired and tears would not stop pouring out of it.

With no one to look after and children staying distant away when Chabi’s health deteriorated Anil became restless. The partition of 1971 had already destroyed their business and family and they have only each other to take care off now. Chabi after taking multiple opinions decided to visit us.

Here at the hospital our Retina Specialist Dr. Sandeep Anjankar took her case very diligently. Chabi describes that only speaking to the Doctor with her heart out has healed her half. It was difficult to take up the case of Chabi as the ailment had matured. It is always better to come for treatment after an eye injury within 24 hrs and in any case not later than 3 days but here it was 4 years. Dr. Sandeep took up the challenge and Chabi underwent Retina surgery. This is Chabi today with her restored vision, confident and ever glowing smile. And we wish both of a them wonderful years of togetherness.
OTHER SPECIALTIES SERVICES

The Hospital provides other multiple speciality eye care service and has expanded its horizon to comprehensive eye specialities including Pterygium, Chalazion, Trabulectomy, DCT & DCR, Excision Biopsy, Ectropion/Entropion corrections, Corneal tear repair, Penetrating Keratoplasty, Ptosis, and many other standard eye care procedures.

The hospital has a dedicated trauma unit which excels in providing immediate trauma support to emergency cases during the hospital functional hours. The requirement of a contact lens is prescribed also separately under contact lens clinic by the optometrist.

Low vision is an eye condition were improvement of eye sight does not occur even after full refractive correction. Hence, specialized correction devices are prescribed to the patient according to daily activities of the patient i.e. low vision apparatus for school going children, and old age wearers would be different.

All the patients before any surgical procedures undergo general fitness monitored strictly by hospital General Physician.
Inferences 2017-18

- **479** Eye screening camps conducted
- **51,245** Persons intercepted through various networks and screened under the camps
- **25,259** Number of spectacles prescribed
- **7411** Spectacles distributed to the needy and marginalized

Honour that Lighted Our Hearts

Kunzang Namgyal Bhutia now 71 is the eldest son of the Padma Bhushan, Padma Shree and Arjuna Award winner honourable Late, Sonam Gyatso the first person from Sikkim and also the oldest in the world at that time to scale Mount Everest in 1965. An ardent follower of Buddhism Sir Kunzang was Senior Officer at Excise Office of Joint Commissioner of Sikkim and has been treating the less privileged through acupressure since last 30 years. His chest broadens up sharing the reminiscence of his family.

He remembers having a slight tissue lump in his eye even as a child. A pinkish, triangular tissue growth on the cornea of the eye called Pterygium. As he aged the lump grew and somehow started to affect his vision. With his daughter living abroad in Australia Yanden his wife didn’t took a chance in delaying treatment and both took informed decision to visit the hospital.

At the hospital senior eye surgeon Dr. Kishore Paul took the case very delicately and Sir Kunzang underwent surgery for Pterygium. The operation was a success and we could only find smiles and heart warming stories shared with us for hours with only pride in his heart. And he took with him a trust to only multiply.

_Awareness Is The Key Towards Early Interception And Treatment And Is The First Step Towards Having Control Over Your Own Life._
EYE MITRA
Creating Sustainable Opportunities

Independence or freedom of any kind cannot be achieved without economic sustainability. To have complete ownership over your own life without any dependence on circumstances is the first step to bring pride into our young adults who struggles to find opportunities. India’s North East struggles to provide quality eye care services in absence of skilled professional who may ensure primary eye care in far flung areas and can work as a referral system through which the needy could be intercepted earliest possible before their condition deteriorates.

Our Eye Mitra Optician Training programme in partnership with Essilor India aims to create sustainable employment by training the rural youth to become opticians (EMO) with zero investment, who are further financially supported to open small optical shops in their own villages. The Eye Mitra as they are called also conduct vision screening camps in their respective villages with support from the Hospital and dispense appropriate glasses and refer cases that require tertiary medical intervention to hospitals. This has enhanced the network reach of the Hospital in remotest of regions in North Bengal. The project in partnership with Essilor India Private Ltd looks forward to empower the rural youth by bringing vision screening & spectacle dispensing facilities at their doorstep. With 68.8% of Indian population living in Rural set-ups, Eye Mitra Optician presents a solution for providing entrepreneurship opportunities for the youth of these areas. Eye Mitra provides entrepreneurship option for rural youth, through the concerted efforts of 2.5 NVG & SGLEH.
Namita Barman 23 is from Bhujariapara of Rajganj Block in North Bengal. Coming from a family with access to very limited resources to continue her education and sustain her family requirements she would sell books in part time. Despite, living in a rural setup with reasonable population size of 7000 there were no eye clinic in the region across an area of 10 kms. With limited access to opportunities and an aspiring spirit Namita did not agreed to succumb to the circumstantial limitations and stood out as an example for her community. When girls of her age would be forced into marriage in her community she took charge of her life.

Namita came to know about the Eye Mitra course through the regular Outreach Camps that Siliguri Greater Lions Eye Hospital conducts near her village to intercept patients with eye ailment early and avail accordingly treatment. And was further counselled by Eye Mitra Centre Supervisor Rakesh Prasad. Namita took up the course as she understood that it is only through economic sustainability she can attain ownership over her own life.

The Eye Mitra Optician Training programme of the hospital in partnership with Essilor India aims to create sustainable employment by training the rural youth to become opticians (EMO) with zero investment, who are further financially supported to open small optical shops in their own villages. The Eye Mitra as they are called also conduct vision screening events in the villages and dispense appropriate spectacles to the people and refer cases that require medical intervention to hospitals. The hospital has empowered more than 60 young individuals up till now.
GLAUCOMA
BLINDNESS APPROACHING SILENTLY

Glaucoma or “Kala Motia” is a group of eye diseases in which the pressure inside the eye (intraocular pressure/ IOP) rises gradually weakening the optic nerve. The optic nerve is the nerve responsible for vision thus once it is weakened it would lead to the gradual loss of vision and sometimes total blindness. The prevalence of Glaucoma and Pterygium related eye conditions has been seen to be more in populations from the Hilly terrains. Hence, a fully dedicated Glaucoma clinic was establish in 2014 to cater towards the population suffering from increased intraocular pressure. The department is lead by a fully dedicated Glaucoma surgeon who specializes in related ailments with highly skilled health staff to aid quality service delivery to patients. The treatment of Glaucoma includes maintaining the pressure in the eye by a fluid called aqueous humour. This fluid is produced inside the eye (these are not tears) and drains through fine channels. If these drainage channels are blocked or the eye produces too much of this fluid then the pressure of the eye rises. Among, many other specialized eye diagnostics to detect Glaucoma, eye Applanation Tonometry is the diagnostic test that is conducted by the Optometrist at the Hospital were through a simple tonometer attached to the Slit Lamp pressure of your eye is measured.

DID YOU KNOW

→ On the basis of the available data, estimate suggests that there are approximately 11.2 million persons aged 40 years and older with glaucoma in India.

→ Primary open angle glaucoma is estimated to affect 6.48 million persons. The estimated number with primary angle-closure glaucoma is 2.54 million. Those with any form of primary angle-closure disease could comprise 27.6 million persons.

→ Most of those with disease are undetected and there exist major challenges in detecting and treating those with disease.

Glaucma Services, Medical and Vision Research Foundations, Chennai, India, 2010
ALL FACILITIES:

OUT-PATIENT DEPARTMENT:
The greatest hassle before meeting the Doctor is the time taking long line where one has to stand despite of the illness. And there are always people who would try to cut within or use influence to reach the Doctor first.

To avoid these and provide an unbiased roster based OPD process Siliguri Greater Lions Eye Hospital has a computerised OPD process were you are prioritized as per the roster selection on first come first basis. You can comfortably sit and enjoy television, newspaper, magazine when your name is announced through the interlinking-communication to directly escort you to the Doctor for counseling and Check-up. The hospital do not entertain prior appointments and works on first come first basis.

Each Doctor’s Cabin works with adjacent support Optometrist Cabin were the comprehensive eye screening is conducted. Each Doctor is supported by a team of 2 Optometrist to ease the heavy patient flow.

Pre-Surgery Counseling plays an important role in informing the patient of his/her ailment, post surgery complications and care required. In case of a Cataract eye surgery a patient is explained in detail of the treatment procedure, types and applications of Intra Ocular Lenses, and costs incurred by the patient, post surgery follow-ups to help them make informed decisions. SGLEH takes utmost care in recognising the patients economic and lifestyle needs, and providing them with the necessary treatment.

DIAGNOSTICS:

Your treatment depends on the accuracy of the Diagnosis. The hospital has the best Diagnostic equipment in the industry and skilled health care professionals to calibrate with accuracy and provide excellent result to understand the degree and nature of treatment that the eye surgeon would prescribe.

The hospital has hence emphasized on quality diagnostic and treatment equipment to ensure more precision results that may help the doctor take informed decision while undergoing a surgical or non-surgical procedure.

With Highly specialized precision equipments like Specular Microscope, Fundus Camera to photograph the back of the eye, Optical Coherence Tomography (OCT) imaging techniques including Keratometer, Slit Lamp, Specular Microscope, B-scan ultrasonography helps clinical assessment of various ocular and orbital diseases. With understanding of the indications for ultrasonography and proper examination technique, one can gather a vast amount of information not possible with clinical examination alone. B-scan ultrasonograms of the anterior segment were performed on selected patients. The difficulties in imaging the anterior segment are discussed and the value of this technique is demonstrated by illustration of B-scans in different pathological conditions. This technique can often provide important information and allow an early and accurate prognosis.
IN-PATIENT DEPARTMENT:
Admission department plays a crucial role in smoothening the patient care process. After a patient is suggested for a clinical or surgical indoor procedure they are forwarded to the Admission department where he/she is guided through the admission process, and makes sure the clinical procedures are guided with utmost care and expertise. The admission department is equipped with expert personnel at each end to segregate the patient according to the category of services and distributes them accordingly. Patients taking treatment under mediclaim, health insurance or corporate beneficiary are also facilitated under the admission department.

Our clinical team and health care staff are highly skilled and compassionate to take ownership of the patient care to the highest quality standards. The hospital abides by gold standards of care which includes personalized care and carefully tailored treatment to each patient. The IPD also ensure individual engagement with the patient and their family 24X7 to make sure their grievances are heard and well taken care off.

Deluxe Private Cabins
The hospital ensures premium comfort and care in the privacy setting of one’s own home to the patients in its Deluxe and Private Cabins. Most of the eye surgical procedures do not require detention over night but certain cases where the patient has undergone a critical surgery or has been diagnosed with chronic eye infection they are suggested to stay for a 48 hrs observation.

In many cases when a patient has arrived from upper Himalayan regions of Darjeeling, Sikkim, Bhutan were returning back the same day or regular visit for follow-ups after surgery is not possible opting to stay under the intensive care of the hospital health staff to fully recover before relieved by the doctor. With Per night charges of only 1000/- for Deluxe and 750/- for Private Cabin it ensures that you receive utmost care having your family member by your side.

Ultra Modern Day Care
The Hospital has one of the most advanced Day Care Centre for the required pre and post-surgical care. The facility provides a personalized patient cubical and fully air conditioned private space to give patients the best comfort and treatment. The 12 bed facility with an ultra-modern outlook is a need of clinical observation which is must after the surgery.

Day care facility ensures intensive post-surgery observation of the patient and the initial care and medication they would need to facilitate the recovery process. After few hours of observation, the patient is discharged on the same day hence giving the name Day care.
OPTICAL SHOP:
The Optical shop facility is being provided at all the vision centres and at both the tertiary eye care hospitals. The recently inaugurated Optical shop intends to provide high quality spectacles and glasses at affordable prices. The optical services ensures a collection of quality spectacles, glasses and contact lenses from wide variety of price ranges with a promise to cater quickly to the respective client. Despite of the increasing rates in the optical houses across the country the shop at Siliguri Greater Lions puts profit asides to cater the best to the patient.

Most of the eye ailments can be traumatic, congenital, developmental or age related. Of this the most common eye condition is Refractive error which occurs in persons from all age groups irrespective of your age or gender. The reason for Refractive error is still not completely know, but the risk factors includes genetic and environmental factors of which watching television, working late on computer screen are only few. The prevalence of Refractive error in India is higher than the Global average and the simplest solution is wearing Vision Correction Device or Eye Glasses/ Spectacles "Chashma".

Once the Optometrist calculate and examines you for Vision, the Optical Dispensing Centre at the hospital Optical Shop has highly sophisticated precision Automatic Lensometer to measure the power of the Len, the Tracer machine and the fully automatic Edging Machine to cut and install the glasses to the spectacle frame of your choice.

PHARMACY:
Our pharmacy aims at providing patients medicines at a fair price. It works round the clock during the operational hours of the hospital to help patients get medications at ease and within the hospital premise to attend your regular need of medication. The hospital ensures that you do not have to struggle for immediate medication prescribed by the Doctor. The hospital keeps quality pharmaceuticals and ensures that your need for required medication is met earliest.
DEDICATED TRAINING DEPARTMENT
CREATING SKILLED EYE CARE PROFESSIONALS
To Bridge The Gap Of Availability And Need
To Cater The Needy Population Of North Bengal

The hospital has a dedicated training department running courses recognized by the State Medical Faculty of West Bengal and also run other professional autonomous courses. The department is largest in the region and have a highly skilled training staff under a dedicated position of Training Instructor who help in course design, documenting and imparting experience based learning in to the course content.

The hospital has a fully equipped resource centre with a comprehensive course library, and archives to support the various trainings that the organization runs. The hospital is a known resource centre in the region providing fellowship and internship to the doctors and optometry students. The infrastructure is fully equipped with newest communication tools including projector, experiential sharing through Doctors, experienced staff and a fully equipped practical lab. The hospital is a model state of art institution in the entire region hence the courses are a mix of theory and practical, were the students are hand holded through practical training and on job processes to imbibe and internalize learning.

Siliguri Greater Lions Eye Hospital with the current available infrastructure and training staff is running 3 courses and intends to expand into a fully fledged master trainer organization training skilled professionals in other health care facilities. The courses are as follow:-

- Diploma in Optometry a 2 and half year course recognized by the State Medical Faculty of West Bengal under which the students learn to become primary eye care specialists. This includes indepth learning of providing glass prescriptions, low vision device prescription, contact lens prescription, all diagnostic procedures, orthoptics, assist in operation theatre(OT surgery) procedures.

- The organization also conduct completely autonomous courses of Ophthalnic Assistant of duration 2 years that help students to learn assist doctors in OPD minor procedures, Ward patient care and preparation for OT and assistance during surgery procedures.

- The Vision technician course has been fully customized towards providing skilled professionals to conduct primary eye care checkup at the satellite Vision Centres of the Hospital and help create a strong referral base supported with strong learning base, understanding of creating formal and informal networks to create environment towards early intervention and treatment in far outskirts were eye care is still least accessible or is ignored. The vision technicians are also equipped in diagnosing Refractive errors, prescribing glasses, diagnosing minor eye conditions and in cataract screening.
COMMUNITY DRIVEN ACTIVITIES

Livelihood Development
Vision Centre Programme - Making Primary Eye Care Accessible

The Net That Ensures Accessibility

Vision centres play a vital role in making affordable Eye Care services accessible. Creating a system were early interception could be made reachable required a static body that could act as a contact centre to provide primary eye care consultation, and bring formal and informal stakeholders, community change agents, local actions groups and duty bearers to take an active role in intercepting and bring people to eye care early. The centres also act as a contact to sensitize, train and engage people who may further replicate the process to end ignorance towards avoidable blindness and bring people to treatment before it is too late.

SGLEH today have 14 Vision centres spread across a region of 400 kms to intercept the patient and provide treatment earliest possible. Once intercepted if required the vision centre act as a referral station to the hospital were the patient receives specialized eye care at subsidized rates.

Robust Outreach Programme

Vision Centres helps us directly engage and reaching within the community was to be met and through various community stakeholders it was evident that outreach activities in the form of camps and other door to door sensitization measure can increase the foot fall of patients and seeking behavior towards eye care into the masses. The outreach programme today is a fully fledged wing with 12 dedicated office staff and more than 200 informal and formal community change agents, influencers, institutions who help the organization in creating the programme sustainable and bring people under the umbrella of holistic eye care. The Outreach with support from Media communication works as a catering agent to the tertiary eye care unit and provides support to the vision centre in intercepting people from far flung areas and ensuring reach beyond the static boundaries of the hospital and the vision centres.

The Outreach programme especially targets to bring women to health care. Through various door-to-door sensitization measures, workshops with women only groups and including men to sensitize them to take equal onus and participation in bringing woman to health care. SGLEH has been able to create a safe space for women and help her become independent on her own to seek eye care. SGLEH believes once a woman is aware she can play a greater role in creating an aware space for the children and other family members, inculcate healthy habits and ensure better health and hygiene for the family.

Making North Bengal Avoidable Blindness Free

SGLEH is proud to have declared 199 villages as avoidable blindness free village under this project till now. The dedicated outreach team of siliguri greater lions eye hospital performs 60 outreach camps in a month for the needy & to reach the unreached.

In an average the hospital screen 7500 plus peoples in a month and conduct 550 plus cataract surgery with lens free to the needy population.
Scientific Session
To Discuss Cataract Surgery In Different Complicated Situations

On March 17th the Hospital organized a Scientific session on "Cataract Surgery in different complicated situations and role of the advanced technology and lens extraction in glaucomatous eye" at Hotel Montana Vista, Siliguri. The Guest speaker of the sessions were renowned Ophthalmology specialist Dr. Abhijeet Desai Director Sohum EyeCare from Mumbai and Dr. Pratul Sarma from Sankara Deva Netralaya, Guwahati. To initiate the scientific discussion and sharing process Dr. Rajesh Saini, CEO(Siliguri Greater Lions Eye Hospital) welcomed all the participants including the Programme Chair Dr. R. K. Deb and Programme Moderator Dr. Sujata Deb. Giving his closing remarks Dr. R. K. Deb said that the discussion was very engaging & brought crucial information which are usually neglected and remains undiscussed.

Scientific Session
To Discuss Anti VEGF In Retinal Diseases

A Scientific session on "Anti VEGF in Retinal Diseases" Economics vs Evidence was organized on Saturday, February 10th at Hotel Sinclairs, Siliguri. The opening session was given by Vitreo Retina Surgeon at SGLEH Dr. Sandeep Anjankar who spoke on the Economic Implication of Anti VEGF Drug and provided with Case studies to validate the context of the session.

During the programme renowned Doctors, Ophthalmologist and Vitreo Retina Surgeons from North Bengal were present to enrich the brain storming process with their valuable contribution.

Training On Primary Eye Care

On March 5th the hospital in collaboration with Department of Health and Family Welfare, Jalpaiguri organized training on primary eye care to 285 ASHA and ANM workers from Mal Bazar. The main purpose of the training was to generate awareness on eye care and understand the process to reach the unreached in facilitating eye care facilities. The training was organised by DY2 CMOH, Jalpaiguri Dr. Debasish Sarkar in Udichi community hall, Malbazar from Health and Family Welfare, Jalpaiguri and was facilitated by Sanjeeb Paul, Project Incharge (OEU) and Josef Mollah, Training instructor from the Hospital. The training of the health workers discussed in detail the anatomy of eye, identification of Primary eye diseases and treatment, identification of cataract and its and treatment, what is Refractive Error and how to conduct Vision Assessment.

Starting of the Community Based
Retinopathy Programme in Siliguri Metropolitan Area

On November 14th the first training module for the CBDR mapping activity for a population size of 2 lakh in the age group of 40 and above was completed on January 26th. The training was conducted under the guidance of trainers from Operation Eye Sight Universal Mr. Fraklyn Daniel and Eastern India Director Anup Zimba. The programme is further categorized in to 3 clusters and is continuing vigorous mapping in the Siliguri Metropolitan region to have indepth situational analysis that would help upscale the project through a research based approach. The CBDR screening process would further commence from early March.
Beginning of Community Based Programme
Diabetic Retinopathy Programme (CBDR) Second Module

From March 4th the second module of the CBDR programme started with comprehensive training to the programme team on Diabetes screening and how with time a person with diabetes becomes more vulnerable to Retina related eye ailments or Diabetic Retinopathy. The training was conducted under the technical supervision of Operation Eye Sight Universal under whose expertise training was imparted by the Hospital seniors staffs and Doctors. In the next phase Mapping was done to identify the total Diabetic population in Siliguri and tap the available service providers, venues where the screening process could be conducted. The channels to intercept early and have thorough Follow up and monitoring was also surveyed during the mapping process.

Following this the 1st camp was conducted by the CBDR team of 4 field coordinators, project coordinator, assistant coordinator and MIS assistant at Tarun Sangha in Hakimpura were 68 patients of which 18 persons were diagnosed with Diabetes of which 2 were detected to have been suffering with Diabetic retinopathy. Through the programme the project plans to intercept primarily elderly population of urban Siliguri expected to be 2 lakh who are more vulnerable to acquire Diabetes and hence Diabetic Retinopathy. The project intends to intercept this population earliest to ensure early treatment and prevent avoidable blindness due to Diabetic Retinopathy.

Inauguration
of Siliguri Greater Lions 14th Vision Centre at Samuktala

On March 19th with support from Sightsaver’s initiative in collaboration with Dept. Of Health Government of West Bengal under Netra Vasant -Rural Eye Health Program, Siliguri Greater Lions Eye Hospital inaugurated its 14th Primary Eye Care Center at Samuktala -PHC, in Alipurduar district, near International Border of Bhutan. The Centre was inaugurated from the auspicious hands of Debashish Goswami, Chairman, Rogi Kalyan Samiti, Alipur Duar. Among the Chief guest were Deputy II CMOH Dr. Subarna Goswami and BMOH Dr. Souvik Das and Ms. Sampa Paul (Program Officer) from Sight Savers. Under the programme by Sight Savers the project would provide free consultation to the population in the region and intends to improve eye health status of rural communities through strengthening of government machineries of the District of West Bengal. Though the present PHC had a regular OPD of 300+ but eye care infrastructure was absent. The opening of the Vision Centre with the help of District Health Authority would not only ensure early diagnosis but also refer patients to the district main hospital if any surgical intervention may require. The centre will provide aid towards impairment & Refractive Error by provided low cost spectacles & primary treatment through this centre.

Sensitisation Workshop
with the Self Help Group

In January, sensitisation workshop was conducted with the Self Help Groups at Dulagaon Higher Secondary School towards Eye health and creating an active network that may help referral for early intervention and cure. The meeting discussed in detail on the services provided and the necessity of outreach activities in ensuring better referral system and networking for increased reach at the grass-roots. The participants who had attended the programme were from various Self help groups, local NGOs, Clubs, Community Leaders & Councilors from Falakata Block.
Press Meet
To Sensitize Media and Inaugurate the Campaign Navodaya

The new hospital is a dream come true for all of us in bringing the dawn of quality eye care services and making a name for itself in North Bengal as a referral super speciality eye care centre which could stand tall with other renowned eye care institutions in India. To bring all stakeholders into this campaign Navodaya it was important to sensitize Media, call for their active ownership. Hence, a Media sensitization workshop on December 8th, 2017 was organized at Press Club of Siliguri to promote the cause, ensure media participation and sensitize masses in making the event global. The Press Meet was attended by Journalists from Local and National Media houses who were informed on the various facilities the new hospital would provide including series of events organized under the campaign with Ride for Vision and Gift of Vision before the inauguration of the new hospital on December 14th, 2017. The programme was attended by SGLEH executive members to convey the message and the vision of the campaign properly to the visiting media.

101+ Bikes Riding
Towards Better Eye Care

“Ride For Vision” an awareness rally on Bike “Bike.a.thon” was held successfully were 101+ Hero bikes came together to Ride from the Unit 1 hospital behind Vishal Cinema to the new hospital at Kartoa, Jalpaiguri Highway. The Rally was Flagged of from the auspicious hands of DIG SSB, A.K Nath and Chairman, Siliguri Greater Lions Eye Hospital Lion G.S Hora. The Bike rally was joined by 101+ Hero bikers and the first bikers heading the rally were woman who echoed their commitment towards this joint cause of making eye care accessible to all irrespective of gender and economic structure they come from. The Rally was made possible through the support and participation of Hero and Beekay Hero without whose commitment the Bike.a.thon could not have been possible.
Gift Of Vision -
501 + Free Cataract Surgeries

To honour the visit of Dr. Naresh Aggarwal and visiting Lion dignitaries the Hospital conducted 501 Free Cataract surgeries in a period of 2 weeks under the campaign “Gift of Vision” of which a batch of 51 patients were discharged on December 13th from the auspicious hands of the Lions Club International President following which the press meet with renowned media houses was conducted.

Hospital Visit
by International President Dr. Naresh Aggarwal

During the hospital visit on December 13th a day before the inaugural ceremony seeing the advanced facility and management Dr. Naresh Aggarwal said to the visiting dignitaries “this is my second visit to this amazing service facility by Lions Club of Siliguri Greater. May god bless all concerned. Keep it up”. Lion Jeff Annett who came from Lions International Chicago added to the praise saying “Thank you for giving me this opportunity to witness the impact of LCIF grants”. Lion International Director Dato Nagendra Naga from Malaysia said “I was honoured to be invited to witness your outstanding and fantastic services been provided to the less fortunate”. International Director Lion Eli Van Dilli from Belgium expressed his enthusiasm quoting “What a wonderful eye touching project. Stay Gold Lions, Doctors and Staff”. Among the other Lions dignitaries were present International Director from Patna, Bihar Lion Virinder (VK) Luthra; International Director Vijay Kumar Raju Vegesna, from Visakhapatnam, K. Dhanabalan International director from Erode, PID N.S Shankar, Board Appointee Alexis Vincent Gomes, District Governor Kedar Gajmer, LCIF representative Jeff Arnett and Zenobia Kaikobad among many others.

Inauguration on December 14th
of Siliguri Greater Lions Eye Shri Vidyasagar Oswal Eye Hospital

The inauguration of Unit 2 dream project took place from the auspicious hands of Lions International President Dr. Naresh Aggarwal, and International Director Aruna Oswal in presence of visiting International and national Lion Dignitaries. To honor the occasion Minister Tourism Department Gautam Deb was present along with Khageshwar Roy Barman, MLA Rajganj. Adding to the voice Minister Tourism West Bengal Gautam Deb appreciated the work by Lions Club of Siliguri Greater and reminded everyone of the 80% of free eye care services that the new hospital would avail to the less privileged population of North Bengal which he verily appreciated. With Vedic Mantras and flowers showered from roof top the unveiling of the new hospital took place in presence of respected dignitaries and people who came from far flung areas to witness the new era of eye care in the region. The Eye hospital and Training Centre is located at the major transit junction to the North East at Jalpaiguri Highway that faces towards the North East and equally provides increased accessibility to the States of Bihar, Jharkhand and to the Far Eastern region of the country of Nepal. The OPD wing of the hospital had started on December 12th, 2017.
Capacity Building Workshop
for ASHA and RMP Workers in Uttar Dinajpur

On March 14th, two capacity building workshop separately for ASHA and RMP male and female workers were organized by SGLEH in Uttar Dinajpur district. The training was conducted with support from Sight Savers, India. 48 RMP & ASHA worker were trained and empowered on basic eye care & referral mechanism to help establish informal and formal networks to facilitate easy diagnosis and referral to ensure early intervention and treatment to prevent avoidable blindness in the region.

District Level Workshop
for Performance Review & Planning

The purpose of the meeting was to increase the general awareness among the populace and discussed in detail on the services provided and the necessity of outreach activities in ensuring better referral for increased reach at the grass-roots. The participants included members from RMP Association, self help groups, local NGOs, Community Leaders & Councilors. Among the speakers were Dr. Debasis Dey-CMOH II Uttar Dinajpur district, DAF, Uttar Dinajpur district, Lion Saiibal Ray, President Raiganj LC Mr. Debasis Paul, Coordinator SGLEH Bhaskar Deb Nath.

Eye Screening Programme

Siliguri Greater Lions Eye Hospital and Sightsavers started children eye health programme from February 28th, 2018. The principle device for eye screening been used for the programme is PlusOptix a hand held device which is fast and accurate. The Vidya Jyoti programme of the government of West Bengal along with Sight Savers initiative is focused towards the government school going children for whom accessing eye care is even more difficult. The programme includes optical dispensing to these children who are detected with refractive error. The programme includes the teachers and parents in the awareness generation process through active participation and sensitization. Under the programme more than 50000 children have been screened until March 2018.

Brick Laying Ceremony

250+ Lion members, Hospital doctors, staff and other eminent personalities from Siliguri came together to take ownership by participating at the new hospital at Kartua in the brick laying ceremony endorsing the causing with a signature on the Brick on September 3rd.

Inauguration
of Raiganj Vision Centre Supported by Sightsavers

The hospital inaugurated its 13th primary eye care centre (VC) on May 23rd at Sundarpur, near Sharda Vidya Mandir Raiganj to reach the unreached for providing better eye care services. On this occasion Chief Guest Dr. Prakash Mirdha (CMOH) Uttar Dinajpur, Lion Sukrit Mitra Director Outreach, and Lion Naresh Mundhara President of Lions Club of Raiganj and other eminent members where present to honour the occasion. The vision centre would provide primary eye care treatment and help in vision correction through refraction and providing patients with quality eye glasses at subsidized rates.
Opening Of
Greater Lions Vision Centre in Malbazar

The hospital with support from OEU inaugurated its new Vision Centre at Malbazar near the Govt. Hospital in presence of global representative and head of Sustainability initiative - India and South Asia of Standard Chartered Bank Ms. Karuna Bhatia and Operation Eye Sight Universal Assistant Director Anup Zimba. Through this centre the hospital would cater to the unreached population of the tea garden workers in an area span of 50 kms across Malbazar who are mostly daily wagers and a day missed to work is a day missed to earn a livelihood hence fetch food for their families. With 80% of the population depending on Tea Gardens and with no government facility with 7 days eye care infrastructure it was necessary to initiate a Permanent Primary Eye care facility that could provide the necessary primary eye care and act as a satellite body to the hospital; host Outreach activities to the Tea sector population. The Mal Bazar Vision center intends to cater to a population of 50,000 across a span of 50 kilometers around the center and provide detailed eye check-up, refraction and provide high quality spectacles at a nominal amount.

World Sight Day
The Voice For Better Sight

World Sight Day was celebrated all across the world to make eye care accessible and reduce blindness prevalence rate in countries like India were still the avoidable blindness ratio is high.

Through a series of specialized camps and various on-ground engagement programmes at all 13 primary eye care Vision Centres more than 613 patients were intercepted and brought under the holistic umbrella of Lions eye care services. The project was implemented across North Bengal in an area span of 400 km. 84 people from Islampur, 83 from Mal, 76 from Raiganj, 70 from Devinagar, 66 from Kanki, and 65 from Banarhat among other intercepted beneficiaries received proper check-up, Spectacles and patients with requirement of surgery for cataract were referred to the Hospital where they will receive free surgery and treatment until discharge.

Awareness Programme
700 Steps To Awareness Against Diabetes

On November 14th, more than 600 participated for the Diabetes awareness walk which became a spectacle with people from different walks of life, students from different schools, and many government and non-government institutions including Seema Suraksha Bal(SSB), National Cadet Corps(NCC), Sahamormee Welfare, National Service Scheme, Suryasen Mahavidyalaya, Suryanagar Samaj Kalyan, Mahila Mahavidyalaya, Indian Red Cross, Child Line, Baghajatin Athletics, Munshi Premchand College, Press Club participating and voicing together for this joint movement against Diabetes. With placards in their hands and voicing together with slogans like Diabetes can cause blindness the event turned heads of every passerby to take attention and acknowledge the cause. The 2 kilometer walk was organized from city's identity landmark the Lion’s Clock Tower at Panitanki More on Sevoke Road and ended at the hospital behind Vishal Cinema. The programme was inaugurated from the auspicious hands of Deputy Inspector General SSBJ Mr. A.K Nath who waved of the flag to commence the walk.
Launch Of
Community Based Diabetic Retinopathy Programme for Siliguri Urban Population

On November 14th after the diabetes awareness rally stressing on the necessity of awareness, early diagnosis and treatment reaching to the urban population in large, SGLEH with technical support from Operation Eyesight International launched its Community Based Diabetic Retinopathy programme in presence of Anup Zimba, Assistant Director, OEU. During the programme signing of the memorandum of association to begin the programme was commemorated. The programme would work towards awareness generation, prevention, early diagnosis, and treatment for people with Diabetic Retinopathy.

Inauguration
of Siliguri Greater Lions Dental Clinic

On August 26th, the hospital entered into a new paradigm adding Dental care to its wide range of services with the opening of Dental Specialty Clinic. The clinic was inaugurated from the hand of Board Appointee of MCC 3/8 Lion V.P Nand Kumar in the auspicious presence of SGLEH staff, and board Members. Dr. Sudha Saini would be spearheading the department. Dr. Sudha is a 2006 Gold medalist from Devi Ahilya University, Indore and comes with an in-depth 10 years of experience in Dental care. Among other achievements she is a recipient of ‘Best outgoing student in BDS’ award for the year 2007 from Pierre Fauchard Academy and Plaque Trophy from Indian Society Of Periodontics.

Introducing
YAG Laser to the Entourage of Eye Speciality Instruments

The most common complication of cataract surgery is clouding of the part of the lens covering (capsule) that remains after the surgery. If the cloudiness affects your vision, laser surgery called YAG posterior capsulotomy is prescribed to correct this problem. Previously the hospital lagged this equipment and its entry is a new bench mark extending our service towards precision and quality eye care. The YAG Laser was inaugurated on August 26th and has come into use immediately. The YAG Laser was inaugurated by Lion V.P Nanda Kumar, Board Appointee & MSS 3/8 in presence of other Lion Board members, Hospital doctors and staff.

Introducing
of PlusOptix Device

PlusOptix Photoretainer is a hand held device used to screen for amblyogenic risk factors in children especially under the age of 7. If not detected early these amblyogenic risk factors becomes permanent or untreatable. Understanding the importance of early interception among children for amblyogenic risk factors Greater Lions inaugurated its first PlusOptix device for its school intervention were it plans to reach to the children in schools below 10 years of age. The device was inaugurated on August 26th, by hands of Lion V.P Nand Kumar with which the hospital would expand its physical reach of pediatric eye care further.
Medical Instrument
Handing Over Ceremony

The Consulate General of Japan in Kolkata Mr. Masayuki Taga under the project assistance to grassroots health needs donated specialized medical equipments to the Hospital on Monday 24th April, 2017 to help the hospital cater to the needy population that the hospital intercepts through its outreach activities at the grassroots.

The grant was utilized by the trust in procuring 3 equipment's Humphrey HFA3 830 Visual Field Analyser from Carl Zeiss India, Constellation Table Top from Alcon Laboratories India & Pachymeter-SP 100 with a Probe from Tomey, Japan for prevention of sight loss by treatment of Glaucoma and Retinal Diseases.

On this occasion Chief Guest, Mr Masayuki Taga, Consul General of Japan inaugurated the Medical Equipment's in the presence of Lion Pramod Garg President Lions Club of Siliguri Greater, Lion P C Maskara Past District Governor, Lion Kamal Kedia Chairman Multiple Council MD 322, Lion Shrawan Choudhary 1st Vice District Governor Elect, Lion Suresh Sinhal Past Chairman Siliguri Greater Lions Eye Hospital, Lion Vikash Bansal, Mr. SK Arshad Project Coordinator GGP, CEO of SGLEH, other lion members, staffs, beneficiaries, NGO partners & Press Medias.

An Inspirational Visit
Of Lion Leaders

It was a proud moment for the members of Lions Club of Siliguri Greater when Lion Brian Sheehan, Past International Director, Lions Club International visited SGLEH on April 11th, 2017. He was accompanied by the prominent leaders International Director Lion G.S Hora, PDG Lion P.C Maskara, DG Lion Dr. D.P Roy, PDG Lion P.K. Shah, IPDG & MCC Lion Kamal Kr. Kedia & Hospital Chairman Lion Praveen Jhawar. Lion Brian Sheehan highly appreciated the performance and achievement of the Hospital in creating awareness and making eye care accessible to the marginalized population of North Bengal. He stressed on the need of Eye Care services in rural areas and encouraged the hospital team to make further effort to reach out to the undeserved communities through their outreach services.
## Focus on Performance Report 2017 - 18

### Outpatient - Hospital

<table>
<thead>
<tr>
<th>Service</th>
<th>Visits</th>
</tr>
</thead>
<tbody>
<tr>
<td>Paying OPD</td>
<td>41,124</td>
</tr>
<tr>
<td>General OPD</td>
<td>27,606</td>
</tr>
<tr>
<td>Vitreo Retina OPD</td>
<td>3,955</td>
</tr>
<tr>
<td>Pediatric OPD</td>
<td>7,996</td>
</tr>
<tr>
<td>Cornea OPD</td>
<td>285</td>
</tr>
<tr>
<td>Glaucoma OPD</td>
<td>276</td>
</tr>
</tbody>
</table>

### Surgeries

- **Pay**: 4,187
- **Free**
  - Cataract: 10,207
  - Vitreo Retina: 151
  - Others: 949

### Comprehensive Eye Camps

- **Total Camps**: 479
- **Patients examined**: 51,245
- **Surgery advised**: 9,718
- **Glasses advised**: 25,259
- **Glasses ordered**: 7,411

### Vision Centres (OPD)

<table>
<thead>
<tr>
<th>Centre</th>
<th>Visits</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bagdogra</td>
<td>2,897</td>
</tr>
<tr>
<td>Banarhat</td>
<td>3,394</td>
</tr>
<tr>
<td>Raiganj</td>
<td>1,685</td>
</tr>
<tr>
<td>Malbazar</td>
<td>4,119</td>
</tr>
<tr>
<td>Islampur</td>
<td>7,741</td>
</tr>
<tr>
<td>Devinagar</td>
<td>711</td>
</tr>
<tr>
<td>Kanki</td>
<td>1,762</td>
</tr>
<tr>
<td>Nagrakata</td>
<td>2,326</td>
</tr>
<tr>
<td>Domohona</td>
<td>443</td>
</tr>
<tr>
<td>Uttar Latabari</td>
<td>5,374</td>
</tr>
<tr>
<td>Ghoom</td>
<td>1,385</td>
</tr>
<tr>
<td>Mirik</td>
<td>1,845</td>
</tr>
<tr>
<td>Raiganj</td>
<td>1,600</td>
</tr>
<tr>
<td>Birpara</td>
<td>2,285</td>
</tr>
</tbody>
</table>

### O.P.D. Performance

- **2017-18**: 81,242
- **2013-14**: 77,723

### I.P.D. Performance

- **2016-17**: 8,3022
- **2014-15**: 7,9622

### Highlights of the Year

- The Institutional network provided aid to 1,55,157 patients across its primary, secondary and tertiary facilities.
- 11,307 eye surgeries performed.
- 7,120 (63%) of surgeries were done for free or is highly subsidized.
- 15% of all surgeries were sub-speciality cases treated under the growing tertiary eye care specialization.
DONORS & PARTNERS

We Are Grateful To The Following Person For Their Support Towards Siliguri Greater Lions Sri VidyaSagar Oswal Eye Hospital

Lion B. P. Bazaz
Lion Deokhi Nandan Agarwal
Lion Pravash Goyal
Lion Praveen Goswami
Lion P. K. Shah
Lion Dr. R. K. Agarwal
Lion Krishan Agarwal
Lion Prem Agarwal
Lion Sushil Beralia
Uttam Goyal
Deepak Bajaj
Lion Dr. T. M. Tiwary
Lion Arun Sinhal
Lion Ashish Chandra Paul
Lion B S Barmi
Lion Bharat Changia
Lion Bipin Singhal
Lion Bishnu Kedia
Lion Dr. M. L. Dhandhaniya
Lion G.S. Kithinya
Lion G.S. Hora
Lion Mahendra Prasad Bansal
Lion Maya Das
Lion Naresh Agarwal
Lion Om Prakash Agarwal (Jyoti)
Lion P.L. Kedia
Lion P.C. Maskara
Lion Premod Garg
Lion Pravin Jhawar
Lion Purushottam Modi
Lion Ramesh Agarwal
Lion S. P. Singh
Lion Sajan Agarwal
Lion Sajjan Goyal
Lion Santosh Kumar Goyal
Lion Savita Jain / R. K. Jain
Lion Sunil Singhal
Lion Suresh Singhal
Lion Vinay Amrit Mundra
Lion Yougendra Goyal
Lion Vikash Bansal
Lion Gajanand Goyal
Lion Rajiv Maheshwari
Lion Bajrang Agarwal
Lion M B Harlalka
Lion Narendra Garg
Lion Prem Chand Shaw
Lion Rajesh Agarwal
Lion Nand Kishore Girda
Sri. Rambliahs Agarwal, D.P.S.
Sri Dasrath Agarwal, Burdwan
Sri Kulip Bansal
Manapuram Foundation
Sri. Gangadhara Nakipuria
Sri Shrawan Choudhury (Vdg)
Smt. Sulochana Agarwal
Sri Ajit Agarwal
Smt Indira Tibrewal
Sri Santosh
Sultania
Sri Anand Deo Arya
Sri Binod Gupta
Sri Chandan Prakash
Singhal
Sri Kailash Prasad Tibrewal
Sri Kamal Mittal
Machindra Tube (P) Ltd
Sri Lalit Marda, Kalingpong
Sri Manish Jindal
Sri Prithvi Raj Agarwal,
Shree Krishna Ltd
Sri Sawalmal Alampuria
Sri Shanti Bhansali
M/S Nursing Das Bajrang
Lal
M/S Bhagirathi Jankalyan
Kosh
Sri Dungar Mal Sharma
Sri Rajendra Lakhota
Sri Prasanna Kumar Jain
Sri Sumit Agarwal
Sri Niranjana Das ,
Sahudangi

Heartfelt Thanks For Supporting Cataract Surgery

Sri Kishan Bapodia
Sri G.P. Tosniwal
Begraj Mittal Group
Amit Agarwal Foundation
Jeewan Agarwal
Badri Das Tibrewal
Lion Arun Sinhal
Dr. Har Narayan Choudhury
Mr. Rajendra Chowdhury
Lion Prakash Agarwal
Siliguri Greater Lions Youth Club
M/S Chiranjeev Enterprises
Siliguri Grurudwara Samity
Mr. Vivek Baid
Sri Sanjay Sangita Jain
Lion Mahendra Mala Bansal
Mrs. Parul Ghosh
Lion Uma Mansinghka
Mr. Mange Ram Agarwal
Kirtan Sewa Parivar
Lion Bipin Singal
Mr. Nitesh Lakhota
Lion Dr. S.K. Budia
Mr. Pawan Agarwal

NGO Partners

Lions Club International Foundation, USA
Operation Eye Sight Universal, Canada
World Diabetes Foundation, Denmark
Vivekananda Mission Ashram, Haldia
Lions Club of Siliguri Greater Femina
Life Insurance Corporation, India
Japan Govt. Grassroots Project
Vision Foundation of India

Seva Foundation, Canada
ORBIS International, USA
Sightsavers, India
Wonder Work, USA

N. H. P. C. - Rambhi
HelpAge India
ESSILOR
Akshay Jyotee
TOMS

Corporate Associates

Airport Authority of India • ESI Corporation • Govt. of Sikkim • W. B. H. S. 2008 • BSNL, Siliguri • R. S. B. Y. • N. H. P. C. • Swasthya
Sathi • Generis India • Heritage Health • Medi Assist • Medicare • Health India • Happy Insurance • MD India • Vidal Health
Vipul MediCorp • Paramount Health • Family Health Plan • Raksha TPA • Safeway TPA • Star Health • Bajaj Allianz • IOC/Lombard
Apollo Munich • Cholamandalam MS • The New India Assurance • The Oriental Insurance • Aditya Birla Health Insurance • Universal
Sompo • Religare Health • L & T General Insurance • Bharti AXA • HDFC ERGO • National Insurance • United India Insurance
"Kunzeng Gyatso son of Padmashree Mountaineer Sir Sonam Gyatso"

for story read inside

SILIGURI GREATER LIONS EYE HOSPITAL
2nd Mile, Behind Vishal Cinema, Sevoke Road, Siliguri - 734002
Phone : 0353-2543301/2543457; Fax : 2545741; Helpline : 9733300090
Web Site : www.greaterlions.org; E-mail : sgleh@greaterlions.org

OUR SATELLITE CENTERS